



DIN: 20230374NC000044495

सीमा शुल्क आयुक्त (अपील) का कार्यालय

Office of the Commissioner Customs (Appeals)

नवीन सीमा शुल्क भवन, इ.गाँ.अंत. हवाई अड्डा के निकट, नई दिल्ली-110037

New Customs House, Near I.G.I. Airport, New Delhi-110037**Public Notice No. 01 of 2023**Subject: **Launch of e-याचिका (facility for online filing of appeals)**

This is for information of all stakeholders that with an aim to digitize the appeal process and enhance ease of doing business, a web-based application, e-याचिका, has been developed to provide facility for online filing of appeals. The URL for the web application is <https://eyachikadelhicustoms.gov.in>. User manual for the application is available on the said URL.

2.0 The application provides facility for user registration, entering data regarding the appeals being filed, uploading of relevant documents in PDF format and generation of form CA-1 (Appeals by private appellants) and CA-2 (appeals by departmental appellants). The application also provides facility to the appellants to upload request for early hearing, request for adjournment of personal hearing, uploading signed records of personal hearing and uploading any additional documents which they feel are relevant to the appeal.

3.0 This Office shall be uploading on said web application, notices for personal hearing, record of personal hearing for signing by the appellants and Order-in-Appeal. System generated emails will be sent to the appellants whenever any such communication is uploaded. Daily cause list shall also be uploaded on it to give advance information to appellants about the cases listed for personal hearing.

4.0 In view of the above, all stakeholders are requested to use this facility and file the appeals through e-याचिका. Once the Appeal is filed on e-याचिका and acknowledgement number is generated, the Appellant must take print out of the form CA-1/CA-2 (as the case may be) so generated, sign it and submit the same along with documents uploaded on e-याचिका within a week of online filing of appeal through e-याचिका. Only one copy needs to be submitted. On submission of physical copy of the Appeal in office of the Commissioner of Customs (Appeals) Delhi and after scrutiny of the Appeal papers, the office of the Commissioner of Customs (Appeals) will allocate Appeal Number to the appeal and update it on e-याचिका.

5.0 Facility for filing appeals physically will continue for the time being. In due course of time, the appeals shall be allowed to be filed through e-याचिका only. Need for submission of physical copy shall also be done away in due course.

6.0 The above facility shall be operational from 01.04.2023.

7.0 All stakeholders may please note the above. Difficulties faced or suggestions, if any, may be brought to notice of this office. Hindi version shall follow.

Signed by Dinesh Kumar
Gupta

Date: 24-03-2023 11:20:51

(Dinesh Kumar Gupta)
Commissioner of Customs (Appeals)

To

All stakeholders (through website <https://eyachikadelhicustoms.gov.in> and www.delhicustoms.gov.in)