

FAQ(Frequently Asked Questions) on e-याचिका

Question No. 1 What is e-याचिका?

Answer: e-याचिका is a web based utility provided by the office of Commissioner of Customs (Appeals) Delhi Customs for online filing of appeals and keeping track of appeals.

Question No. 2: How to access e-याचिका?

Answer: e-याचिका can be accessed at url <https://eyachikadelhcustoms.gov.in>.

Question No. 4: Is there any fee for using e-याचिका?

Answer: There is no fee for accessing e-याचिका.

Question No. 4 : What is the procedure of filing appeal through e-याचिका?

Answer: Detailed procedure for filing appeals through e-याचिका is available in the 'User Manual' available at <https://eyachikadelhcustoms.gov.in>.

Question No. 5 : What are pre-requisites for using e-याचिका?

Answer: Kindly refer user manual of e-याचिका available at <https://eyachikadelhcustoms.gov.in>.

Question No. 6: Do I have to file hard copy of appeal even after filing appeal at e-याचिका?

Answer: Yes. One set of documents uploaded on e-याचिका alongwith Form CA-1 or Form CA-2 (as the case may be) generated using e-याचिका need to be filed in the Office of the Commissioner of Customs (Appeals) within 7 days of filing of appeal on e-याचिका. This can be done by visiting the office or by post also. Visit to Office is not mandatory at all.

Question No. 7: How will I get to know status of my appeal?

Answer: The status of each appeal will be available on e-yachika. You may log-in and check status from user "Dashbaord - My Appeals' tab.

Question No. 8: Will I get any notification about progress in my appeal?

Answer: Yes, system generated e-mail notification shall be sent whenever the case is fixed for personal hearing, for signing uploaded personal hearing record and when Order-In-Appeal is issued and uploaded.

Question No. 9: I forgot to upload certain documents with appeal. Can I upload these documents relevant to my appeal later on?

Answer: Yes. There is facility to upload additional documents.

Question No. 10: Can I change/replace any documents already uploaded?

Answer: No. There is no facility to change/replace already uploaded documents.